

## **HISTORY OF PARK CENTER:**

Park Center, Inc. (formerly the Mental health Center at Fort Wayne) has a long history of providing mental health services and collaborating with other organizations to improve the system of care in the community. Significant events include:

- 1947: Volunteer community group formed the first Board of Directors for the Fort Wayne Child Guidance Clinic.
- 1950: Staff were hired and services began at the first Fort Wayne Child Guidance Clinic.
- 1954: The Child Guidance Clinic was reorganized under standards established by the American Association of Psychiatric Clinics for Children. Robert L. Greenlee, M.D., Child Psychiatrist, was hired as Executive Director.
- 1959: Adult Psychiatric clinic was formed separately from the Child Guidance Clinic under the direction of a volunteer Board of Directors.
- 1962: Services began at the Adult Psychiatric Clinic with the mission to serve seriously mentally ill adults.
- 1967: Child Guidance Clinic and Adult Psychiatric Clinic were merged into a single entity, The Mental Health Center at Fort Wayne, as the first step towards becoming a comprehensive mental health center under the 1963 Federal Mental Health Centers Act.
- 1975: The Mental Health Center was designated a comprehensive mental health center by the State of Indiana and services were expanded significantly to include five basic services required by federal legislation. Allen, Wells, and Adams counties were designated as the primary service area for the Center.
- 1976: The present building complex at 909 East State Boulevard in Fort Wayne was completed and occupied by the Mental Health Center.
- 1977: Funding was obtained through an eight-year declining Federal Operations Grant which allowed the Center to significantly expand services.
- 1982: A new Chief Executive Officer, James L. McKee, Ph.D., was hired to lead the Center through its next developmental phases. Dr. Robert Greenlee, previous Chief Executive Officer, became the Medical Director.
- 1983: The corporate name was changed to Park Center, Inc., consistent with the goal of reaching all at-risk populations, including those who were able to pay. The previous name was perceived by many as a barrier to requesting services.
- 1985: Daybreak, Inc. was acquired and incorporated into the Child and Adolescent Division of Park Center, Inc.
- 1986: Park Center acquired the Three Rivers Youth Shelter, formerly operated by Switchboard, Inc. The shelter was renamed New Directions and became part of the Child and Adolescent Division.

- 1987: Park Center's new office in Decatur was completed and occupied. Park Center's Day Therapy Building was dedicated and renamed the Greenlee Building in honor of Dr. Greenlee, who retired from Park Center after 32 years of service. Three-year accreditation by the Joint Commission on Accreditation of Health Care Organizations (JCAHO) was awarded.
- 1989: Park Center's new office in Bluffton was completed and occupied. Two new adult coed group homes, Harmony and Haven House, were opened, making a total of four adult group homes. Harmony House was staffed as a crisis stabilization setting to be used as an alternative to hospitalization.
- 1990: A third child and adolescent group home, Noel House, was opened and named after Richard W. Noel, ACSW, who retired from Park Center in 1990 after 35 years of service. The Center received a second three-year accreditation from the Joint Commission on Accreditation of Healthcare Organizations (JCAHO).
- 1991: Services were reorganized into three clinical Service Centers: Managed Care Services, Adult Community Services, and Child and Adult Services. A central intake process was begun to improve client access to services. A major purpose of the reorganization was to minimize the impact of downsizing on client care.
- 1993: The Mobile Intervention Team was initiated to provide on-site emergency services to consumers in the community. A Professional Advisory Group was formed to provide direction to the service. The group was made up of community representatives including hospitals, the Alliance for Mentally Ill, the Mental Health Association, law enforcement, and others. The initiative was part of the Center's successful effort to reduce hospital use.
- Continuous Treatment Teams were initiated in Adult Community Services to better serve seriously mentally ill (SMI) adults. These teams were designed to improve continuity of care for clients receiving several different services.
- Total Quality Management was initiated throughout the Center. The purpose was to support continuous quality improvement. The Center received a third three-year accreditation from the Joint Commission on Accreditation of Healthcare Organizations (JCAHO).
- 1994: Inpatient Service was closed and Park Center entered into an agreement with Lindenview Regional Behavioral Services (Parkview Behavioral Health) for inpatient care to Park Center Clients.
- 1995: The Crisis Center was opened in the building previously used for Inpatient Services. The Crisis Center added 23 hour services, respite care for seriously mentally ill adults, and short-term housing for homeless mentally ill persons. The Mobile Intervention Team also became part of the Crisis Center to better integrate emergency services.
- 1996: Paul Wilson, ACSW, was named to the position of President and CEO after the departure of Dr. McKee in 1995. Park Center successfully completed and was awarded a fourth three-year accreditation by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO).

Woodside Apartments, the first of seven federally subsidized apartment buildings sponsored by Park Center, opened on the south side of Fort Wayne to very favorable reviews by consumers.

1997: Waynedale Apartments, our second federally subsidized apartment building, opened to 24 consumers in October.

Family Education Services began.

1998: A new structure for Daybreak was constructed at 909 East State Boulevard. The Family Education Center began operation as a joint effort between Park Center and the Fort Wayne Community Schools.

Park Center worked to develop, with the Fort Wayne Alliance for the Mentally Ill, the Carriage House Clubhouse. The Clubhouse was incorporated separately and opened its doors for members in early 1998. This Clubhouse provides psychosocial rehabilitation for the seriously mentally ill.

Park Center became a member of the Associated Service Providers of Indiana (ASPIN), and accredited statewide behavioral health network.

1999: Park Center acquired a contract to manage the psychiatric services of Parkview Hospital. Paul Wilson, CEO of Park Center, was appointed as Executive Director of Parkview Behavioral Health and became a member of Parkview's senior management team.

Indiana Vocational Rehabilitation Services awarded Park Center a grant for the development of Supported Employment Services.

2000: Seddlemeyer Apartments opened. It was the 3<sup>rd</sup> federally subsidized apartment building, providing 18 consumers with their own long-term homes.

Daybreak, Park Center's shelter for abused and neglected children, opened a respite program to house infants and their teenage mothers.

A grant was awarded by the Indiana Division of Mental Health and Addiction Services (DMHA) for intensive community-based services for individuals coming from the State Operated Facilities (SOF), and led to the redesign of Haven House to serve these individuals.

The grant for Supported Employment (SE) was awarded for the second year to Indiana Vocational Rehabilitation Services. The Commission of Accredited Rehabilitation Facilities (CARF) awarded the SE program three-year accreditation for the Employment and Community Services.

Park Center was awarded three-year accreditation by the Joint Commission of Accredited Healthcare Organizations (JCAHO). The Affiliated Service Providers of Indiana (ASPIN), of which Park Center is a member, was awarded network accreditation by JCAHO.

2001: Continued efforts to deinstitutionalize patients from the State Operated Facilities (SOF) were made with the establishment of the Community Reintegration Program.

An Assertive Community Treatment (ACT) team was established to provide additional intensive outreach for SMI clients in the community.

Park Center was instrumental in establishing a partnership that provides training for Fort Wayne's City Police Department in the "Memphis Model," forming the Crisis Intervention Team (CTT).

Day Treatment at Byron Health Center was established.

Collaboration to provide treatment services to those on Work-Release began.

2002: Family Education Center (FEC) expanded their programming in a new building, at 3225 North Wells Street. The services expanded to include adolescents, Head Start children, elementary children on-site at school, and day treatment to children and adolescents.

Summer Day Treatment programs for children were developed in both Decatur and Fort Wayne.

Leslie House developed a collaborative effort with Phoenix Associates for services to sexually maladaptive boys.

A collaborative effort with Fort Wayne Women's Bureau was initiated to address the clinical needs of their residential program for addicted women with children.

Gambling Addiction Treatment Program was developed as an additional outpatient service.

2003: The Commission of Rehabilitation Facilities (CARF) conducted a site visit to provide accreditation of the Center and a three-year accreditation was awarded.

Transitional Care Services (TCS) opened on Carew Street, providing additional space to double the capacity of the former Crisis Center to 30.

The Assertive Community Treatment (ACT) Team was certified by the State of Indiana and moved to the same facility as TCS, so that a coordinated continuum of services is provided.

2004: New Freedom, a day treatment program, was established at the Wells Street facility for those with co-occurring mental illness and chemical abuse or addiction.

The Family Education Program moved to the State Boulevard campus, and grew significantly, service more children and adolescents, and coordinating transportation with several schools.

Noel House shifted populations due to increased demand for sexual offender services.

Administrative services led the charge to comply with federal laws regarding protected health information through the Health Insurance Portability and Accountability Act (HIPAA).

As a result of grants awarded by HUD, Richardville I and Richardville II Community Housing apartments were opened, adding an additional 28 units to the community housing continuum, bringing a total of 85 units in this program.

A partnership with Whittington was established to provide treatment services for their residential programs.

Daybreak Children's Shelter was closed and assumed by SCAN with major program modifications.

Three Wishes Early Childhood Therapeutic Day Treatment was established as a program of the Family Education Center. It is a licensed therapeutic program serving preschool children with significant behavioral and psychiatric disorders.

2005: Evidence-Based Practices (EBPs) have been implemented in the following areas: Illness Management and Recovery (IMR), Assertive Community Treatment (ACT), Supported Employment (Eagle Employment Services) and Integrated Dual Diagnosis Treatment (IDDT).

Lee House, Park Center's residential group home for adolescent females, was closed.

New Hope was developed in conjunction with the New Freedom Dual Diagnosis Day Treatment program that serves the treatment needs of consumers with less severe psychiatric and addiction issues than those who were currently served by the New Freedom program.

Ground was broken in Bluffton, IN as a result of a sixth HUD grant being awarded for a 14 unit community housing apartment building. Completion is anticipated by winter of 2006.

2006: Ouabache Village Apartments, community housing for SMI with 14 individual units, officially opened in February of 2006 in Bluffton.

The Chemical Dependency Assertive Community Treatment Team (CD-ACT) was certified from the State of Indiana.

Park Center purchased the former Lindenvue building on Carew Street from Parkview Health systems in March. This structure currently houses Transitional Care Services (30 bed sub-acute unit), and the Assertive Community Treatment Team. Opening occurred in July, and other CD/Addictions Services are now offered at that site.

The Commission of Rehabilitation Facilities (CARF) conducted their second site visit to provide accreditation of the Center and a second three-year accreditation was awarded. Several programs and processes received exemplary commendations.

Park Center signed a contract with Genoa Pharmacy to establish an on-site Pharmacy to serve consumers. The pharmacy offers consumers increased convenience and is an opportunity for medical staff to spend less time tracking medications and more time focusing on patient care.

The Bluffton office opened an early childhood therapeutic day treatment program, modeled after Ft. Wayne program.

2007: In collaboration with Neighborhood Health Clinics, Inc., Park Center began primary care services on a part-time basis on-site to Park Center clients, with physician and staff provided by Neighborhood Health Clinics. Our goal with the integration of primary care and mental health is improved care for consumers, who benefit from the collaborative treatment of their physical and mental health.

The Chemical Dependency Assertive Community Treatment Team clients were transitioned to receive services from the Assertive Community Treatment Team.

A new residential facility, The Redwoods, began treatment for adolescent males having sexually maladaptive behaviors. Community safety and prevention of future abuses is the number one priority of treatment programming for this population. This staff secure program is a collaborative effort with Phoenix Associates, Inc.

LifePlan, ParkCenter's employee assistance program began offering EAP services as business entity is no longer part of Park Center.

After much time spent in development, an electronic medical record was fully implemented.

A seventh HUD grant was awarded to Park Center for a 10-unit Community Housing Apartment building for SMI clients adjacent to Waynedale Apartments.

2008: The Drop-In Center on S. Calhoun was closed in July, with a modified program established at the Greenlee building, named the Greenlee Resource Center, to focus on ancillary, pre-vocational activity options for consumers.

Ground was broken for Waynedale II HUD 811 Apartments in fall of 2008, with occupancy anticipated in Spring of 2009.

The Decatur office established an early childhood day treatment program in conjunction with the Decatur are school district, modeled after the Three Wishes program in Fort Wayne, which is part of the Family Education Center.

2009: Waynedale II HUD 811 Apartment construction was completed and occupied in May.

Park Center contracted with Essential Learning (EL), one of the few cost-effective learning management system (LMS) exclusively focused on e-learning for behavioral health organizations, to help meet their training and accreditation requirements.

Park Center was again awarded a three-year accreditation through the Commission on Accreditation of Rehabilitation Facilities.

Two Adult Residential group homes moved locations to better serve their consumers. The Haven House move enabled those residents to make better use of main campus services as well as allowing for the space for three additional residential placements. After Haven House residents moved, then the former Haven House was refurbished to become Quinn House. Our lease term was ending for the original Quinn House location, and a more accessible setting was needed to meet the needs of current residents.

2010: Park Center designated as one of the research sites for the *Recovery After an Initial Schizophrenia Episode* (RAISE) NIMH research project that seeks to fundamentally change the trajectory and prognosis of schizophrenia through coordinated and aggressive treatment in the earliest stages of illness. RAISE is designed to reduce the likelihood of long-term disability that people with schizophrenia often experience. It aims to help people with the disorder lead productive, independent lives. At the same time, it aims to reduce the financial impact on the public systems often tapped to pay for the care of people with schizophrenia.

Several programs were modified to meet new DMHA service guidelines along with other restructuring needs. Major changes included:

- Day Treatment is no longer an offered service. Three Wishes (Ft. Wayne), Treasure Chest (Decatur), and Bright Beginnings (Bluffton) Early Childhood Treatment will be offered on an individual basis at some community sites. New Freedom (day treatment for dually diagnosed) and on-site Outpatient Stabilization Services programs were closed.
- Adult Intensive Rehabilitative Services (AIRS program) was established and merged with ACT Team and Transitional Care Services to become Intensive Support Services.
- Unity House (adult group home) was closed and clients transferred to Quinn House.
- Staffing on-site at HUD 811's was discontinued . Casemanagers are responsible for supervision/monitoring of client's safety and well-being.
- Staff office locations at the Novitsky building are in the process of being vacated . Staff have moved or are in-process of being moved to main Center campus or Park Center Carew.
- Volunteer program was closed.

Apple Spice Junction, an affirmative business, was launched in early November. This business provides catering services to corporate customers, and operates out of a remodeled kitchen at the Park Center Carew location. The goal is to have up to 20 different job slots for consumers with this affirmative business.

2011 Staff office moves from the Novitsy building (which is no longer occupied by Park Center staff) were completed by March.

As of April, Park Center no longer offers gambling addiction treatment.